

Jess' Story

First appointment:

We always start our appointments with a consultation rather than whisking you off to the basin to be shampooed! To see your hair dry shows us how you manage it in between salon visits.

Jess had previously had a bad salon experience (not with us I hasten to add) & was struggling to manage her hair & achieve the look she wanted. Her colour had become high maintenance with her roots needing colouring every few weeks, she was concerned about the condition & had noticed her hair breaking & the overall appearance looked flat & dull. She had been wearing clip-in extensions to hide a disastrous hair cut & to try & improve the look of her hair.



What Jess would really like is for her hair to be glossy & blonde but not 'brassy' & high maintenance & a little longer. NOT A PROBLEM, but miracles don't happen over night! Jess' hair had the potential to do all the things she wanted; it just needed some serious TLC. So together we put a plan in place.

Step one we needed to make Jess feel at ease & gain her confidence so we gave Jess & her extensions a relaxing Moroccan Oil mask, which would immediately improve the feel & appearance of her



hair & extensions. Next a very light trim (remembering Jess wants to grow her hair) & simply used Moroccan Oil to blow-dry.



Our photos have not been edited, we don't



need to, & you can see we are already on our way to giving Jess the hair she really wants.

Next month see Jess' second appointment.